

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 20th March 2018

In C.G. No: 317/ 2017-18/Tirupati Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. T. Guravaiah,
C/o. Venkatesaiah,
Rajupalem,
Yerpedu (M),
Chittoor – Dist

Complainant

AND

1. Assistant Engineer/O/Yerpedu Respondents
2. Assistant Divisional Engineer/RSD/Srikalahasti
3. Divisional Engineer/O/Tirupati Rurals

ORDER

1. T. Guravaiah S/o. Venkatesaiah of Rajupalem hamlet and village Chittalapalem distribution Yerpedu (M) presented a complaint before this Forum during the Vidhyut Adalat held at Srikalahasti on 25.01.2018 wherein the complainant has informed that there is abnormal delay in releasing of new AGL Service Connection and requisite poles and cables are not issued. Hence requested to arrange to issue the same.
2. The Respondent. No.1 in his written averments has explained that all requisite materials have been drawn and issued for erection and the work has been completed and a new AGL service No. 5433306000438 was released in favour of the complainant and thus resolved the grievance.
3. During the teleconversation with the complainant at 3.20 P.M. on 27.02.18 by the Secretary/CGRF the complainant has accepted that service was released duly providing requisite materials and hence expressed his satisfaction.

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02
JESPATCHED
DATE
23/3/18

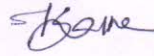
4. Since the grievance of the complainant has been resolved by the Respondents the complaint is disposed off.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 20th March 2018.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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RESPATCHED